



Nature's Frequencies

RETURN POLICY

04/08/20

For product support, please contact
office@naturesfrequencies.com

1.3 Product Returns

(Applicable to all Products Ordered from Company)

You may return any unused and unopened item purchased from us for any reason within fourteen (14) days of your purchase date. If you return a partial amount of merchandise, you will forfeit the free product and receive a refund on the discount price per item based on the total purchase. Each unopened product will have a restocking fee of \$5.00 per product packet. Your complete satisfaction is our goal. You may return any item shipped by Company, keeping the following in mind:

- You should return the item to us within 14 days of your purchase date.
- Shipping and Handling Fees are Non-Refundable.

To request a refund, you must obtain an RMA (Return Authorization). Requests must be made via phone or email and submitted with your order information. If you return your product without a RMA number, you will not be refunded. Shipping and handling charges are nonrefundable. For returns via mail, you must carefully package the product, you are responsible for the cost of return shipping, and we must physically receive the return within the 14-day period.

Company reserves the right, at its sole discretion, to reject any return that does not comply with these requirements. Once your return has been received, a credit to your card or refund check will be issued and an e-mail confirmation will be sent within 14 days. If you are dissatisfied with your product, send back your unused and unopened package for a full refund less shipping charges. We do not cover shipping costs for the return either. Within 14 days Returned Products must be sent to NATURES FREQUENCIES DISTRIBUTION CENTER, contact for address.

For any product wished to be returned please send an email requesting return instructions to: office@naturesfrequencies.com

Upon receipt of your email we date stamp your request. We then forward a return request to our suppliers whom in turn make the return arrangements. If this is a digital nature product your refund is processed immediately, and email confirmation sent within 5 business days. We are not responsible for lost or stolen items. We recommend all returned items to be sent using some type of third-party delivery confirmation system to ensure proper delivery.