



# Nature's Frequencies

## SMARTSHIP PROGRAM

### SMARTSHIP PROGRAM POLICY

Effective 2.1.22

#### SMARTSHIP PROGRAM

Nature's Frequencies offers a SmartShip autoship program in countries where permitted. SmartShip subscriptions are not available and void where prohibited.

The SmartShip program provides you with the convenience of having your favorite products automatically shipped to you on a monthly basis. As a SmartShip Program Member you may also benefit from additional savings, rewards and promotions.

By agreeing to the terms on the NaturesFrequencies.com checkout page, you agree to accept these terms and conditions ("Terms") for our SmartShip subscription ordering program ("SmartShip"). The Terms constitute the entire agreement between you and Natures Frequencies ("Company") relating to our SmartShip program.

#### SMARTSHIP TERMS

Please note that your use of the NaturesFrequencies.com website is also governed by our Terms of Use and Privacy Policy as well as all other applicable terms, conditions, limitations and requirements on the NaturesFrequencies.com website, all of which (as changed over time) are incorporated into these Terms. By placing an order and enrolling in our SmartShip program, you accept these terms, conditions, limitations and requirements. Please read these Terms carefully.

#### SMARTSHIP PROGRAM ENROLLMENT

When you purchase product(s) on NaturesFrequencies.com and enroll in our SmartShip program, you are signing up for continuous shipments of such products and may select how often you would like your product(s) delivered to you. You may change your periodic delivery schedule at any time, as well as your shipping address, payment method, and products included in the program.

## NATURE'S FREQUENCIES SMARTSHIP PROGRAM POLICY

#### SMARTSHIP PROGRAM ORDERS

When you place your initial order for a product and enroll in our SmartShip program, you will receive a notice that your SmartShip subscription has been created and your first order will be processed. Your first SmartShip order will be processed immediately, and your selected payment method will be charged at the time the order is placed. Your SmartShip subscription will thereafter automatically create a new order according to your chosen delivery schedule, until you cancel.

For subsequent orders of products included in SmartShip, you can edit or cancel your order prior to the ship date selected by you.

If you do not cancel the order before the day prior to your ship date, your order will be authorized, and a credit card authorization hold will be placed on the payment method used to create your subscription or updated payment method you may provide. You will see a pending charge during this time as we prepare your order. There is no need to call or update any information online when you see this pending charge.

### **SMARTSHIP PAYMENT AUTHORIZATIONS**

When you sign up for continuous shipments on SmartShip, you will be required to expressly agree to permit us to charge your chosen payment method on a recurring basis, as well as the amount of the charge, which amount shall be set as described below. Company will submit periodic charges (e.g. monthly) to your chosen payment method without further authorization from you, until you provide prior notice at any time that you wish to cancel or to change your payment method.

Approximately 24 hours prior to your ship date, your order payment will be pre-authorized to put a hold on the funds, which may show as a “pending” charge on your designated payment account. Once your order is processed, your designated payment method will be charged for the authorized amount and the pending charge will automatically be removed.

# NATURE'S FREQUENCIES SMARTSHIP PROGRAM POLICY

## SMARTSHIP PAYMENT PROCESSING

Once your order is ready for shipment, your chosen payment method will be billed the amount shown on your order. The total cost charged to your payment method for each SmartShip order will be the price of the item, less the SmartShip discount or any other discount, if applicable, plus any applicable shipping charges and sales tax.

Any credit balances on your NaturesFrequencies.com Membership account may be applied toward the balance of your order before charging any remaining balance to your designated payment method.

The charge for each SmartShip order will be billed to the designated payment method used to create and maintain your SmartShip subscription or as otherwise directed by you. If we are unable to complete your SmartShip order with the payment method you used to create your subscription, we will notify you and give you the opportunity to add another payment method in your account and to charge the new payment method for your SmartShip order.

## SMARTSHIP RETURNS

All SmartShip returns are subject to the Natures Frequencies Return Policy available on the Nature's Frequencies website.

## SMARTSHIP PAYMENT RENEWAL & CANCELLATION

Your SmartShip subscription will remain in effect until it is cancelled. You can cancel at any time in your Membership Account or by contacting [Office@NaturesFrequencies.com](mailto:Office@NaturesFrequencies.com).

## SMARTSHIP TERMINATION

We may, at our sole discretion, terminate the SmartShip program or your subscription(s) at any time. If we do so, you will only be charged for orders that have been shipped to you.

## SMARTSHIP MEMBERSHIP TRANSFER

Your participation in the SmartShip program is personal to you, and you may not transfer or assign your Subscription or any of the benefits to any third party.

# NATURE'S FREQUENCIES SMARTSHIP PROGRAM POLICY

## SMARTSHIP PROGRAM CHANGES

Nature's Frequencies reserves the right to change their SmartShip program and benefits at any time at its sole discretion, including product promotions, discounts and eligibility. The Company will not change the price of your next scheduled shipment once you have authorized an order as set forth in these Terms. Adjustments to product availability, product pricing, shipping cost, taxes, etc. may be required over time.

Nature's Frequencies reserves the right to change the SmartShip Terms, including all applicable terms, conditions, limitations and requirements. If any change to these terms is found invalid, void, or for any reason unenforceable, that change is severable and does not affect the validity and enforceability of any remaining changes or conditions.

YOUR CONTINUED PARTICIPATION AFTER WE CHANGE THESE TERMS CONSTITUTES YOUR ACCEPTANCE OF THE CHANGES. IF YOU DO NOT AGREE TO ANY CHANGES, YOU MUST CANCEL YOUR SUBSCRIPTIONS.